



Agency	Services	Information
211 in Genesee County Call 211 or 888-696-9211 text your zip code to 898-211 www.211wny.org	Information & Referral	211 is an easy to remember phone number that helps you find help in your community, things like housing, food, mental health & substance use services, and more.
Genesee County Department of Social Services 5130 E. Main St. Rd., Ste. 3, Batavia, NY 14020 585-344-2580	Emergency Shelter Financial Assistance, Food, Public Benefits	Provides programs and services to County residents, including emergency shelter, Temporary Assistance, SNAP, HEAP, Child Care subsidy, Child Support Enforcement, Medicaid for long term care, and Adult Protective services.
Genesee County Mental Health Department 5130 E. Main St. Rd., Ste. 2, Batavia, NY 14020 585-344-1421 Care & Crisis Helpline 585-283-5200	Mental Health Services	Mental Health Clinic , walk-in hours M-F, 9a-3p. SPOA - Single Point of Access reviews community referrals for care management, mental health residential housing services, and health home care management for individuals 18+ with severe mental illness. Care & Crisis Helpline
Genesee County Veterans Service Agency 3837 W. Main St. Rd., Batavia, NY 14020 585-815-7905	Veterans' Services	Helps veterans and their family members with filing claims for county, state and federal veterans' benefits; registering for Veterans Administration health services.
Batavia Housing Authority 400 E. Main St., Batavia, NY 14020 585-344-1888 www.bataviahousing.org	Housing	Provides public housing for low-income families and low-income elderly. Preference given to permanent residents of the City of Batavia. Waiting list may apply.
City Church Food Pantry - 15 Center St., Batavia, NY 14020 Clothing – 210 E. Main St, Batavia, NY 14020 585-343-6895 www.thecitychurch.com	Clothing, Food	Food pantry, Thursday 11a-1p and Saturday 10a-12noon. Clothing closet.
Community Action of Orleans & Genesee 5073 Clinton St. Rd., Batavia, NY 14020 585-343-7798 www.caoginc.org	Clothing, Food	Food pantry and clothes closet. Other support may be available.



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Hope Haven – UMMC 16 Bank St., Batavia, NY 14020 585-723-7366 www.rochesterregional.org	Substance Use Services	An inpatient substance use rehabilitation program. The length of stay varies from 14-28 days.
Horizon Health Services 314 Ellicott St., Batavian NY 14020 716-831-1800 www.horizon-health.org	Mental Health Services, Substance Use Services	Offers outpatient substance use disorder and mental health services, including group and individual counseling, psychiatry, and medication assisted treatment.
Mental Health Association of Genesee & Orleans Counties 25 Liberty St., Batavia, NY 14020 585-345-1418 www.mhago.org	Mental Health Services, Peer Support	Advocacy, peer support, social club, drop-in center for adults with mental health needs.
Oak Orchard Health 319 W. Main St., Batavia, NY 14020 3384 Church St., Alexander, NY 14005 585-599-6446 www.oakorchardhealth.org	Health Care, Mental Health Services	Provides primary health, dental, vision, and behavioral health care for all, including those without health insurance.
Salvation Army 529 E. Main St., Batavia, NY 14020 585-343-6284	Financial Assistance, Food	Food pantry, case management, emergency financial assistance may be available.
UConnectCare Behavioral Health Services 430 E. Main St., Batavia, NY 14020 585-343-1124 www.uconnectcare.org 24 Hour Peer Hotline: 585-815-1800	Peer Support, Substance User Services	Provides counseling, outpatient treatment, and residential treatment services for individuals experiencing problems with alcohol, tobacco, and other drugs. Methadone maintenance available, as well as other Medication Assisted Treatment (MAT). Detox Center.
United Memorial Medical Center 127 North St., Batavia, NY 14020 585-343-6030 www.rochesterregional.org	Health Care, Hospital	Hospital with 24/7 emergency department.



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