



Agency	Services	Information
211/LIFE LINE 211 or 877-356-9211 or text your zip code to 898-211, available 24/7 www.211lifeline.org	Information & Referral	211 is an easy to remember number that helps you find help in your community, things like housing, food, mental health & substance use services, and more.
Cayuga County Community Mental Health Center 146 North St., Auburn, NY 13021 315-253-0341 www.cayugacounty.us/589/Mental-Health	Mental Health Services	Provides mental health treatment, including SPOA.
Cayuga County Veterans Service Agency 95 Genesee Street, 3rd Floor Auburn, NY 13021	Veterans' Services	Handles claims for veterans and dependents related to benefits. 315-253-1281 www.cayugacounty.us/318/Veterans-Service-Agency
Cayuga County Department of Social Services 160 Genesee St., Auburn, NY 13021 Housing: 315-253-1011 After Hours: 315-255-6272 Temporary Assistance: 315-253-1294 www.cayugacounty.us/260/Social-Services	Emergency Shelter Public Benefits	Provides emergency housing placement in county shelters. Offers emergency assistance and various programs including SNAP, rent assistance, and Medicaid.
Auburn Community Hospital 17 Lansing St., Auburn, NY 13021 315-255-7011 www.auburnhospital.org	Hospital Health Care Mental Health Services	Offers 24/7 emergency department, specialty programs and services to patients in Auburn and surrounding communities, including behavioral health.
Auburn Housing Authority 7 Merriman St., Auburn, NY 13021 315-253-6249 www.auburnha.org	Housing	Operates three affordable housing complexes and manages the Section 8 housing choice voucher program.
Catholic Charities of the Finger Lakes 134 Genesee St., Auburn, NY 13021 315-253-2222 www.catholiccharitiesfl.org/services/emergency-assistance-program	Health Care Housing Transportation	Offers emergency financial assistance for utilities, rent, security deposits, and other needs like prescriptions, glasses, formula, transportation costs, or over the counter products.
Cayuga Counseling Services 17 E Genesee St., Auburn, NY 13021 315-253-9795 www.cayugacounseling.org	Mental Health Services	Offers counseling services for various mental health issues.



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CHAD – Confidential Help for Drugs & Alcohol Inc. 75 Genesee St., Ste. 4, Auburn, New York, 13021 877-400-8740 www.chadcounseling.org	Substance Use Services	An outpatient facility that provides clinical services for people with substance use disorder and their families who have been impacted by their substance use.
Chapel House Homeless Shelter 290-292 Grant Ave., Auburn, NY 13021 315-255-1144 www.chapelhouseshelter.org	Emergency Shelter	Operates a shelter and facilitates Permanent Supportive Housing/Solutions to End Homelessness Program.
Community Action Programs Cayuga / Seneca CAP Closet Free Clothing Program, Emergency Services & Food Pantry 89 York Street, Suite 1, Auburn, NY 13021 315-255-1703 www.caphelps.org	Clothing Food Housing	Offers support services, including homeless intervention, supportive housing, and health insurance access. Provides emergency food assistance and a mobile food pantry serving isolated and homebound residents twice monthly. CAP Closet provides used clothing, including job interview attire.
Contact Community Services 877-400-8740 or 988	Mental Health	Provides 24/7 crisis counseling and suicide intervention.
East Hill Medical Center 144 Genesee Street, Suite 401, Auburn, NY 13021 315-253-8477 www.easthillmedical.com	Health Care Substance Use Services	Provides general medical services and addiction medicine.
Finger Lakes Community Health 60 Main St., Port Byron, NY 13140 315-776-9700 www.localcommunityhealth.com	Health Care Mental Health Services Substance Use Services	Provides primary and preventive medical care, mental health, and substance use services.
Mobile Crisis Team - Liberty Resources 315-251-0800	Mental Health Services	Provides 24/7 rapid response to adults & youth having a mental health crisis within the home or community.
Salvation Army Cayuga County 18 E Genesee St., Auburn, NY 13021 315-253-0319 easternusa.salvationarmy.org/empire/auburn/	Food	Provides a food pantry on Tuesdays and Thursdays by appointment.



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