



| Agency                                                                                                                                                                                                                                                                                                                                             | Services                                                                                               | Information                                                                                                                                                                                                                                                                                                                                                                                                        |
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| <b>211 Susquehanna River Region</b><br>211 or 800-901-2180, available 24/7<br>text your zip code to 898-211<br><a href="http://www.helpme211.org">www.helpme211.org</a>                                                                                                                                                                            | <b>Information &amp; Referral</b>                                                                      | 211 is an easy to remember number that helps you find help in your community, things like housing, food, mental health & substance use services, and more.                                                                                                                                                                                                                                                         |
| <b>Otsego County Department of Social Services</b><br>140 County Hwy 33W<br>Cooperstown, NY 13326<br>6007-547-1700<br><a href="http://www.otsegocountyny.gov/departments/social_services/index.php">www.otsegocountyny.gov/departments/social_services/index.php</a>                                                                               | <b>Emergency Shelter</b><br><b>Employment</b><br><b>Financial Assistance</b><br><b>Public Benefits</b> | Provides public assistance, temporary assistance, safety net, medical assistance (Medicaid), SNAP (food stamps), HEAP (Home Energy Assistance Program), utility shutoff assistance, eviction assistance, services for the homeless, and employment supportive services.                                                                                                                                            |
| <b>Otsego County Addiction Recovery Services</b><br>242 Main St., Oneonta, NY 13820<br>607-431-1030<br><a href="http://www.otsegocountyny.gov/departments/chemical_dependency/index.php">www.otsegocountyny.gov/departments/chemical_dependency/index.php</a>                                                                                      | <b>Substance Use Services</b>                                                                          | Offers outpatient treatment, referral to inpatient rehabilitation, counseling, drug rehab treatment, AIDS awareness.                                                                                                                                                                                                                                                                                               |
| <b>Otsego County Mental Health Clinic</b><br>242 Main St 3rd Floor<br>Oneonta, NY 13820<br>607-433-2343<br>607547-1621 – SPOA<br><b>Mobile Crisis Assessment Team</b><br>844-732-6228 available 24/7<br><a href="http://www.otsegocountyny.gov/departments/mental_health/index.php">www.otsegocountyny.gov/departments/mental_health/index.php</a> | <b>Mental Health Services</b>                                                                          | Offers mental health services. <b>SPOA</b> (single point of access) coordinates services like housing, case management, ACT, & AOT for people with serious mental illness.<br><br><b>Mobile Crisis Assessment Team</b> provides 24/7 intervention, including mental health assessment crisis de-escalation, linkage to services, follow-up services, alerts to identify and assist those who are at increased risk |
| <b>Otsego County Veterans' Service</b><br>140 County Hwy 33W<br>Cooperstown, NY 13326<br>607-547-4245                                                                                                                                                                                                                                              | <b>Veterans' Services</b>                                                                              | To provide service for veterans and veteran dependents                                                                                                                                                                                                                                                                                                                                                             |



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For Suicide & Crisis Lifeline  
call or text 988, available 24/7





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| <b>Affordable Broadband Act Low-Cost Home Internet</b><br>Call 211 to learn more<br><a href="https://broadband.ny.gov/consumer-resources">https://broadband.ny.gov/consumer-resources</a>  | <b>Public Benefits</b>   | New York State law that requires internet service providers to offer high-speed home internet service for \$20/month for low-income households. |
| <b>A.O. Fox Hospital</b><br>1 Norton Ave., Oneonta, NY 13820<br>607-432-2000<br><a href="http://www.bassett.org/locations/ao-fox-hospital">www.bassett.org/locations/ao-fox-hospital</a>   | <b>Health Care</b>       | To provide healthcare to families, friends and neighbors.                                                                                       |
| <b>Catholic Charities of Otsego, Delaware, Schoharie Counties</b><br>176 Main St., Oneonta, NY 13820<br>607-432-0061<br><a href="http://www.charitiesccdos.org">www.charitiesccdos.org</a> | <b>Clothing<br/>Food</b> | Helps people with personal struggles or looking to improve their lives                                                                          |
| <b>Family Service Association</b><br>277 Chestnut St., Oneonta, NY 13820<br>607-432-2870 <a href="https://fsaoneontany.org/">https://fsaoneontany.org/</a>                                 | <b>Clothing<br/>Food</b> | Supports individuals and family, assists residents in meeting their own needs.                                                                  |
| <b>Opportunities for Otsego</b><br>3 West Broadway, Oneonta, NY 13820<br>607-433-8000 <a href="https://ofoinc.org/">https://ofoinc.org/</a>                                                | <b>Emergency Shelter</b> | Committed to mobilizing resources and creating opportunities for low-income families.                                                           |
| <b>Otsego Rural Housing Assistance</b><br>709 Cty Hwy 33W<br>Cooperstown, NY 13326<br>607-286-7244 <a href="https://otsegoruralhousing.org/">https://otsegoruralhousing.org/</a>           | <b>Housing</b>           | Provide and reserve affordable housing including Section 8 Rental Assistance.                                                                   |
| <b>Salvation Army - Otsego County</b><br>25 River St., Oneonta, NY 13820<br>607-432-5960                                                                                                   | <b>Clothing<br/>Food</b> | Meets human needs without discrimination                                                                                                        |



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