



Agency	Services	Information
211 in Oneida County 211 or 844-342-5211 or text your zip code to 898-211, available 24/7 www.211midyork.org	Information & Referral	Helps people find help in their community, including food, shelter, mental health & health care.
Oneida County Department of Mental Health 800 Park Avenue, 9th Floor, Utica, NY 13501 315-768-3660 www.ocgov.net/mentalhealth Single Point of Access Oneida 315-768-3660 www.ocgov.net/oneida/mentalhealth/adultspoaa	Mental Health Services, Substance Use Services	Provides administrative leadership to the planning, monitoring, and reviewing services for individuals with mental illness, substance use disorder, and intellectual and developmental disabilities. Provides Single Point of Access/Accountability (SPOA/A) to determine individual's mental health or substance abuse needs.
Oneida County Department of Social Services 300 West Dominick St, Rome, NY 13440, 315-798-5700 800 Park Ave., Utica, NY 13501, 315-798-5700 https://ocgov.net/	Emergency Shelter, Housing, Public Benefits	Provides various programs and services to Oneida County residents, including Adult Services, Child Support Enforcement, Public Health Insurance, SNAP, and Temporary Assistance.
Oneida County Veteran's Service Agency 800 Park Ave, Utica, NY 13501, 315-798-5830 125 Brookley Rd., Rome, NY 13441, 315-798-5830 ocgov.net/departments/veterans-services/	Veterans Services	Provides information and assistance to veterans, family members, and active military personnel in obtaining records, benefits, and entitlements from the Department of Veteran's Affairs. Services include assisting veterans with obtaining funding, medical treatment or nursing home care.
Addictions Crisis Center 210 Lansing St. Utica, NY 13501 315-735-1645 x2162 www.uticamission.org	Substance Use Services	Provides medically supervised detoxification services for individuals suffering physical withdrawal symptoms from alcohol and drugs.
Beacon Center 1508 Genesee Street, Utica, NY 13502; 315-267-1285 303 W Liberty St., Ste B; Rome, NY 13440; 315-367-1280 www.beaconcenter.net	Substance Use Services	Provides outpatient substance use treatment. Patients' treatment plans are individualized, and groups are offered to meet unique needs.



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Catholic Charities – Rome 199 West Dominick Street, Rome, NY 13440 315-337-8600 www.catholiccharitiesom.org/	Clothing	Provides a variety of human services programs to all populations.
Center for Family Life and Recovery 502 Court Street, Suite 401, Utica, NY 13502 315-733-1709 www.whenthereshelpthereshope.com/	Family Supports, Mental Health Services, Substance Use Services	Provides help and hope through advocacy, prevention, counseling and training.
Central New York Veteran’s Outreach Center 726 Washington Street, Utica, NY 13502 315-765-0975 www.ucdevelopment.org/	Veterans’ Services	Provides charitable, educational, social, youth, and housing services to Veterans and their families.
Community Health and Behavioral Services 1002 Oswego Street, Utica, NY 13502, 315-798-8868 www.upstatecp.org/behavioral-health/#outpatient-behavioral-health	Mental Health Services	Provides comprehensive assistance to people of all ages in need of behavioral health support. Staff are trained to help individuals with a variety of mental health conditions.
Emmaus House 47 Jordan Road, New Hartford, NY 13413, 315-724-2324 www.stmargaretshouseny.org/emmaus-house/	Emergency Shelter	Provides emergency shelter to women and children in need.
Family Place 310 Main Street, Utica, NY 13501 315-792-9039 https://ican.family/	Family Supports	Offers family services to the community.
Feed Our Vets 502 Broad St., Utica, NY 13501 315-525-9206 https://feedourvets.org/	Veterans’ Services	Provides meals to in-need veterans in the community.
Helio Health Certified Behavioral Health Clinic 500 Whitesboro St. Utica, NY 13502; 315-724-5168 www.helio.health	Mental Health Services, Substance Use Services	Provides mental health and substance abuse services in the community.



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Hope House Soup Kitchen 112 South Street, Utica, NY 13501 315-793-3723 www.hopehouseutica.org	Food	Offers a soup kitchen for individuals in need.
Johnson Park Center 26 Johnson Park, Utica, NY 13501 315-794-1904 www.johnsonparkcenter.org	Emergency Shelter	Provides an emergency shelter for families with/without children, and single women. Single males not accepted.
Mohawk Valley Community Action Agency 9882 River Road, Utica, NY 13502; 315-624-9930 287 Genesee St., Utica, NY 13502; 315-624-9930 x2150 www.mvcaa.com	Family Supports Employment Housing	Provides direct services and support for education, employment, and family support services. Offers supportive services, assistance with rent and security deposits.
Mohawk Valley Psychiatric Center 315-738-3800 Call for locations omh.ny.gov/omhweb/facilities/mvpc/	Mental Health Services	Provides outpatient treatment including Assertive Community Treatment, Care Management (ICM) & Corder Rehabilitation & Recovery Center. Peer Wellness Center next to the Rome Clinic. Adult Residential Services at 3 locations.
Mother Marianne's West Side Kitchen 702 Columbia St., Utica, NY 13502 315-735-3289 http://mmwsk.org/	Food, Clothing, Personal Care Items	Daily soup kitchen with hot meals on weekdays, bagged lunches on weekends & holiday meals. Coordinates haircuts with local hairstylists. Offers clothing, housewares, and hygiene products.
The Neighborhood Center, Inc. 199 West Dominick St., Rome, NY 13440 315-272-2600 www.neighborhoodctr.org/	Family Supports, Mental Health Services.	A multicultural human service agency that provides childcare, preventive services and behavioral health care services.
Oneida Housing Authority – Section 8 226 Farrier Ave., Oneida, NY 13421 315-363-8450 www.oneidahousingauthority.com/	Housing	Provides public housing for eligible low-income families, elderly, and persons with disabilities. Offers Section 8 rental assistance.



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Planned Parenthood – Utica 1424 Genesee St., Utica, NY 13502 315-724-6146 www.plannedparenthood.org/planned-parenthood-mohawk-hudson	Health care	Provides reproductive health care including: Birth control, Abortion, Emergency contraception, Cancer screening (breast, cervical, and testicular), HIV testing, Pregnancy testing/options counseling, STI (sexually transmitted infections) testing & treatment, Wellness exams
Rescue Mission 413 East Dominick Street, Rome, NY 13440 315-337-2516 www.romemission.org/	Food Clothing Emergency Shelter	Provides food, shelter, clothing and other vital services to individuals in need in the Rome area. Provides a food pantry to individuals in need.
Rescue Mission of Utica 293 Genesee Street, Utica, NY 13501 315-735-1645 www.uticamission.org	Emergency Shelter Food Employment Mental Health Services	Provides emergency shelter. Offers three meals daily, case management, housing programs, employment resources, thrifty shops, mental health providers, job training programs, and spiritual counseling.
Rome Hospital 13407 State Route 12, Boonville, NY 13309 315-942-3500 www.romehealth.org	Hospital Health Care	Offers a full range of general and specialty care, inpatient and outpatient services, community health education, and outreach programs.
Wynn Hospital 11 Hospital Dr., Utica, NY 13502 315-917-9966 www.mvhealthsystem.org/wynn-hospital	Hospital Health Care	Hospital with 24/7 emergency room services.
YWCA of the Mohawk Valley 7 Rutger Park, Utica, NY 13501 315-797-7740 www.ywcamv.org	Emergency Shelter Family Supports Mental Health Services	Provides women in crisis with domestic violence support, residential services, and other supports.



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