



NYS Reentry Resources

Services for Herkimer County

September 2026

Agency	Services	Information
211 in Herkimer County 211 or 844-342-5211, available 24/7 text your zip code to 898-211 www.211midyork.org	Information & Referral	211 is an easy to remember phone number that helps you find help in your community, things like housing, food, mental health & substance use services, and more.
Herkimer County Department of Social Services 301 North Washington Street, Suite 2110 Herkimer, NY 13350 315-867-1291 www.herkimercounty.org	Emergency Shelter Family Supports Housing Public Benefits	Provides various programs and services to Herkimer County residents including homeless placement, housing support, Adult Services, Child Support Enforcement, Public Health Insurance, SNAP, and Temporary Assistance.
Herkimer County Mental Health Services 301 North Washington Street, Suite 2470 Herkimer, NY 13350 315-867-1465 www.herkimercounty.org	Mental Health Services	Mental health clinic for adults with serious emotional disorders or mental illnesses.
Herkimer County Veteran's Service Agency 109 Mary Street, Herkimer, NY 13350 315-867-1127 www.herkimercounty.org	Veterans' Services	Provides information and assistance to veterans, family members, and active military personnel in obtaining records, benefits, and entitlements from the Department of Veteran's Affairs.
Affordable Broadband Act Low-Cost Home Internet Call 211 to learn more https://broadband.ny.gov/consumer-resources	Public Benefits	New York State law requires internet service providers to offer high-speed home internet service for \$20/month for low-income households.
Alcoholics Anonymous in Northeast NY Call for times and locations. Herkimer County North - 315-210-6644 Herkimer County South - 315-266-3501 nenyaa.org	Substance Use Services	Provides 12 step support group for those in recovery from alcohol addiction. Meetings are available in person and remotely.



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call 211 or text your zip code to 898-211

For Suicide & Crisis Lifeline
call or text 988, available 24/7





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Beacon Center 210 South Main Street Herkimer, NY 13350 315-717-0189 www.beaconcenter.net	Mental Health Services Substance Use Services	Provides outpatient mental health and substance use treatment. Groups are offered to meet unique needs. Albert O. Nichols house provides community reintegration for people who are homeless or not living in an environment that supports recovery.
Catholic Charities of Herkimer County 61 West Street, Ilion, NY 13357 315-894-9917 www.ccherkimercounty.org	Clothing Emergency Shelter Food Housing	Responds to the unmet needs in Herkimer County with emergency assistance by providing for needs such as food, medication, infant formula, short term shelter, utilities and clothing. Provides support with finding and paying for housing.
Kateri's Thrift Shop 45 Furnace Street, Little Falls, NY 13365 315-823-1793 www.ccherkimercounty.org	Clothing Personal Care Items	Provides used clothing and household items.
Little Falls Hospital 140 Burwell Street, Little Falls, NY 13365 315-823-1000 www.bassett.org/medical/locations/hospitals/little-falls-hospital	Health Care Hospital	Hospital offering 24/7 emergency services as part of the Bassett Healthcare Emergency Services and Trauma network.
Mobile Crisis Assessment Team – MCAT The Neighborhood Center 315-732-6228 or 844-732-6228 available 24/7 www.neighborhoodctr.org/behavioral-health-care-services/mobile-crisis-assessment-team/	Mental Health Services	MCAT responds to crises where they occur face-to-face, virtually, and on the telephone. Provides crisis intervention & stabilization services face-to-face to divert non-lethal individuals from the county's psychiatric emergency departments as well as to find support and link individuals to mental health services.
Mohawk Valley Community Action Agency 38 Morgan Street, Ilion, NY 13357 315-624-9930 www.mvcaa.com	Education Employment Family Supports	Provides direct services and support for education, employment, and family support services.

