



Agency	Services	Information
211 in Niagara County Call 211 or 888-696-9211 or text your zip code to 898-211 www.211wny.org	Information & Referral	211 is an easy to remember phone number that helps you find help in your community, things like housing, food, mental health & substance use services, and more.
Niagara County Department of Mental Health 5467 Upper Mountain Rd, Lockport, NY 14094 716-439-7400 1001 Eleventh St., Niagara Falls, NY 14301 716-278-1940 Crisis Services 988 or 716-285-3515	Mental Health Services	Lockport & Niagara Falls outpatient clinics provide outpatient mental health services. SPOA – Single Point of Access reviews community referrals for care management, mental health residential housing services, and health home care management for individuals 18+ with severe mental illness. Crisis Services - provides crisis phone intervention, support, and referrals to anyone who is going through a crisis. Mobile Crisis Team may be activated for individuals who are at heightened risk and provides on-site assessment.
Niagara County Department of Social Services 20 East Ave., Lockport, NY 14094 716-439-7600 301 Tenth St., Niagara Falls, NY 14302 716-278-8400	Emergency Shelter, Food, Public Benefits	Provides programs and services to County residents, including emergency shelter, Temporary Assistance, SNAP, HEAP, Child Care subsidy, Child Support Enforcement, Medicaid for long term care, and Adult Protective services.
Niagara County Veterans Service Agency 111 Main St., Ste. 200, Lockport, NY 14094 716-438-4090	Veterans' Services	Helps veterans and their family members with filing claims for county, state and federal veterans' benefits; registering for Veterans Administration health services.
Beacon Center 36 East Ave., Ste. A, Lockport, NY 14094 716-439-6815 417 Third St., Niagara Falls, NY 14301 716-282-4480 www.beaconcenter.net	Mental Health Services, Substance Use Services	Provides substance use disorder and mental health treatment. Services include substance use disorder evaluation, treatment including individual and group therapy, medication assisted treatment (MAT) including Buprenorphine (Suboxone), Vivitrol, and Naltrexone, drug and alcohol testing, mental health counseling and medication management, family counseling, adolescent counseling, peer support.



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Buffalo Psychiatric Center North Tonawanda Clinic 15 Webster St., North Tonawanda, NY 14120 716-694-1225	Mental Health Services	Provides comprehensive outpatient mental health services which include treatment, rehabilitation, support, self-help, crisis intervention, and vocational assistance.
Community Health Center of Lockport 38 Heritage Ct., Lockport, NY 14094 716-478-6655 www.chcb.net Community Health Center of Niagara 2715 Highland Ave., Niagara Falls, NY 14305 716-278-4418 www.chcb.net	Health Care	Offers complete primary medical and dental care to all, including those without insurance
Community Missions 1570 Buffalo Ave., Niagara Falls, NY 14303 716-285-3403 www.communitymissions.org Hope House 344 Walnut St., Lockport, NY 14094 716-433-6543	Clothes, Emergency Shelter, Food, Housing, Mental Health Services, Reentry Services	Provides lunch Mon-Fri, noon-1p; food pantry; emergency shelter; clothes closet & furniture; reentry services; residential services for people with mental illness; mental health recovery services including a drop in center; and more. Reentry program provides recently released offenders with case management and housing. Helps coordinate employment services, substance abuse services, medical services, and mental health services. Hope House provides respite services for adults with psychiatric disabilities. Used as a hospital diversion.
Dale Association 33 Ontario St., Lockport, NY 14094 716-433-1886 www.daleassociation.com	Mental Health Services, Peer Supports	Offers mental health counseling and treatment for adults, peer specialist program.
Horizon Health Services 2400 Pine Ave., Niagara Falls, NY 14301 716-831-1800	Mental Health Services, Substance Use Services	Provides mental health and substance use treatment, including residential and outpatient. Multiple locations.
Lockport CARES 188 Genesee St., Lockport, NY 14094 716-939-0926	Emergency Shelter	Homeless shelter.



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Mount St. Mary's Hospital 5300 Military Rd., Lewiston, NY 14092 716-297-4800 Switchboard 716-298-2115 Clearview	Health Care, Hospital, Substance Use Services	Hospital with 24/7 emergency department. Clearview Treatment Services in the hospital is a 24 hour inpatient treatment for alcohol and drug dependencies.
Niagara Falls Memorial Medical Center 621 Tenth St., Niagara Falls, NY 14302 716-278-4000 www.nfmmc.org	Health Care, Hospital, Mental Health Services	Hospital with 24/7 emergency department. Primary care center on site. Inpatient and outpatient behavioral health (mental health) services.
Niagara's WorkSourceOne One Stop Career Center 1001 Eleventh St, Floor D, Niagara Falls, NY 14301 716-278-8108 www.worksource1.com	Employment	Comprehensive job assistance center.
Northpoint Council Inc. 800 Main St., Ste. 2A, Niagara Falls, NY 14301 716-282-1228 41 Main St., Lockport, NY 14094 716-433-3846	Substance Use Services	Provides outpatient treatment services, residential treatment, and methadone maintenance for chemical dependency.
Salvation Army 50 Cottage St., Lockport, NY 14094 716-434-1276	Food	Provides hot lunch Monday-Friday, 11am-1pm.
US Department of Veterans Affairs Lockport Outpatient Clinic 5725 S. Transit Rd., Ste. 200, Lockport, NY 14094 716-438-3890 Niagara Falls Outpatient Clinic 2201 Pine Ave., Niagara Falls, NY 14301 716-862-8580	Health Care, Mental Health Services	Medical care provided to veterans and those enrolled in the VA health care system. Provides outpatient health care including preventive health maintenance, behavioral health, screenings, immunizations, lab, and more.
YWCA Carolyn's House 542 Sixth St., Niagara Falls, NY 14301 716-278-9662 www.ywcaniagarafrontier.org	Housing	Transitional Housing Program for homeless women and children.



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